

Scarborough  
'Clean Up' day is a  
great success

Team Milnerbuild  
enter a 70 mile  
bike ride

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Feb/March  
2011

## Great Yorkshire Bike Ride

▪ The Great Yorkshire Bike ride is charitable event which takes place on the 18<sup>th</sup> June 2011 and involves cycling a massive 70 miles from Wetherby to Filey.

Milnerbuild has entered a team of staff and engineers. We are hoping to raise a huge amount of money for the events chosen Yorkshire based charities which are all worthy causes including; Yorkshire Cancer Research, St John Ambulance, Martin House Children's Hospice, The Candlelighters Trust & others.

Over the next two months we will be training for the event and gathering sponsorship, and we hope you will support our efforts.

THE GREAT  
**BIKE  
RIDE**  
2011 YORKSHIRE



## Welcome to Milnernews

Keep up to date with the latest developments at Milnerbuild with this new bi-monthly newsletter

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## Environmental Impacts

▪ Over recent months as our business has grown so has the number of vehicles we have on the road. Although this is a necessity for Milnerbuild there are measures we can take to help reduce the impact this has on the environment.



- ✓ **Choose the right gear** all our modern fleet feature gear-shift indicators, this illuminates when you should change gear to maximise fuel efficiency.
- ✓ **Check tyre pressure** under-inflated tyres are dangerous and increase fuel consumption.
- ✓ **Drive smoothly** avoid sharp acceleration and heavy braking
- ✓ **Step off the accelerator** when slowing down and driving downhill, remain in gear but take your foot off the accelerator early, this reduces fuel flow to the engine to virtually zero.
- ✓ **Switch it off** modern vehicles use virtually no extra fuel when they are re-started without pressing the accelerator, turn off the engine if you're going to be stationary for more than a minute or two.
- ✓ **Do not overload** Ensure your vehicle is not overloaded, either by gross weight or in terms of individual axle loads.

**Please remember to always drive safely**

## Community Involvement

- In February Milnerbuild supported Accent at a resident involvement day in Bradford, providing refreshments sweets and balloons. The day was held over the half term and was well attended with lots of activities for children including a giant Nintendo Wii, a bouncy castle and karaoke. Thank you to Ian Brookes, Andy Taylor and Martin Wilby for their support on the day.
- On March 30<sup>th</sup> Accent organised a 'Clean Up' day for residents in the Sweetbecks and High Street areas of Scarborough. All six skips organised by Milnerbuild were filled in no time and engineer Wayne Brown spent the day carrying out a number of ad-hoc repairs for residents.



## Engineers of the Month



Congratulations to Steve Lumb and Anthony Hickling who were recognised for their outstanding contribution to planned projects in February / March, thank you and well done to you both!



Pictured here receiving their £50 vouchers from Delivery Managers Neil Young and Shaun Phillips.

✓ DO IT **RIGHT** THE **FIRST TIME** ✓  
THE **RIGHT WAY**

**Bramall**  
CONSTRUCTION

**fhm**  
FRANK HASLAM MILAN

**keepmoat**  
HOMES

**Milnerbuild**

Bramall Construction, Frank Haslam Milan, Keepmoat Homes and Milnerbuild are all Keepmoat companies

## Health, Safety & Quality

It remains important as always for site specific risk assessments to be completed before works commence. If in doubt about how to perform operations safely you **must not take risks**. Contact your supervisor or line manager for advise and assistance.



Health & Safety Awareness Briefings on the subject of Hazardous Substances and Lead At Work were delivered in February and March. A safety bulletin was also issued on 'Stepladders, what's the difference?'. Please remember to take the risks discussed in these sessions on board when preparing your onsite risk assessments and update your Information Pack with the handouts provided.



Thank you to everyone who supported our efforts on Red Nose Day in total we raised £150.55

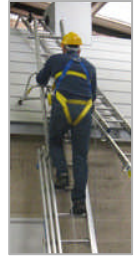
**Get fit.  
Go green.  
Save money!**

On March 31<sup>st</sup> 2011 we reopened the Cycle to Work scheme, staff members who have been with the company over 3 months can benefit from the scheme.

Please speak to Mike O'Donnell for further details.

## Teams & Training

- In February Andy Young was promoted to Operations Director, Andy will support the business overseeing all operational functions. Reporting to Andy, Demelza Hick also moved into her new role of Customer Care Manager, within this role Demelza will develop our Customer Service procedures and standards.
- In March ten engineers completed an external training course carried out by CCS Worksafe called; Working at Heights'. Well done to;
  - ✓ Paul Hirst, Trevor Padley, Graham Hackett, Denis Hilton, Simon West, Jason Westwood, Steve Best, Dominic Kell, Wayne Brown & Jonathan Stoddart.
- Congratulations to Steve Wallis and Mick Sweeney who successfully completed a three day First Aid at Work course in February.
- Congratulations to Tom Connelly who following successful completion of a course has become an NICEIC Qualified Supervisor.



## Company Performance & Contract Progress



- *Equity Housing Group:*  
A project for Equity started in March, Ridge Court in Rotherham will have new bathrooms fitted in all 18 flats.

### Yorkshire Housing:

In March our planned works teams began a project for Yorkshire Housing refurbishing kitchens and bathrooms at 54 properties in Sheffield.



### Calderdale Council

In April, Milnerbuild will carry out a trial project with Calderdale Council refurbishing bathrooms at two of their properties, this will hopefully lead onto further projects with Calderdale.

### Leeds & Yorkshire Housing:

Later this year we will commence the provision of repairs call handling services for Leeds & Yorkshire Housing for periods outside of normal working hours. This will further support the development of our out of hours teams.



### Fusion 21:

We have successfully secured a place on a framework with Fusion 21. Under this framework we will be completing voids works within Yorkshire and the North East. Fusion 21 is procurement partnership of seven Housing Associations.



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